

2018-2019 Performance Dashboard

The Frontline Focus Training Institute (FFTI) delivers trainings and resources to help frontline workforce professionals build their capacity to better meet the employment needs of disadvantaged job seekers, low-income workers and employers.

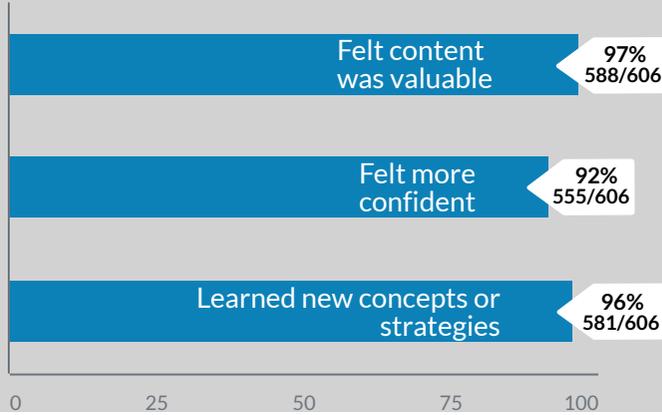
In FY2019, FFTI served:



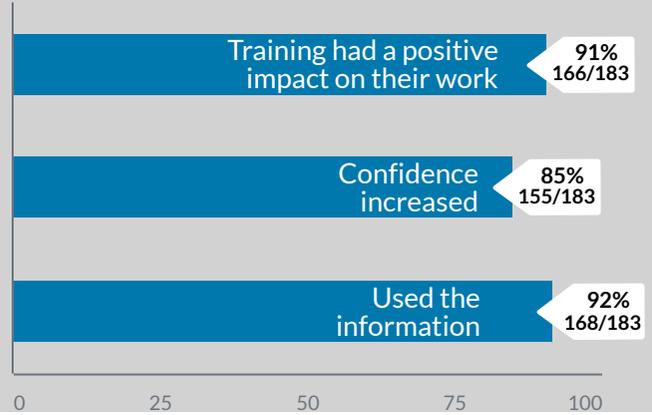
In FY2019, FFTI...

Developed and enhanced the skills, key competencies, and knowledge of workforce professionals in order to increase job effectiveness.

Immediately after training, participants report that they:



Five weeks after training, participants report that:



Decreased burnout and stimulated career growth within the workforce development field. Created an environment that fosters collaboration and networking among workforce professionals.

88%

felt renewed or reenergized 5 weeks after the training

"It really helped reduce my stress."

93%

agreed the training increased their effectiveness

"This training is by far one of the most impactful trainings that I've ever attended in my 17 years of career in both public and private sectors."

80%

made contacts during the training

"I liked the individuals I trained with and have made new connections."

Participants feel FFTI trainings are:



94%

GOOD USE OF TIME



98%

WELL ORGANIZED



92%

GOOD VALUE



93%

WELL FACILITATED

97% would recommend a FFTI training to a colleague

Surveyed participants have reported:

"I enjoyed the training. Thank you for the experiences and knowledge."



"Great Class. Every Training Coach should attend."

"One of the best trainings I've attended!"



"The training was very helpful and well facilitated."



California



Missouri



Rhode Island



Louisiana

FFTI trained organizations in 8 states in FY19!



Illinois



Arkansas



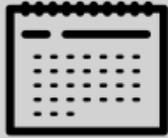
Georgia



Texas

Frontline Focus Specializes In:

Public Trainings



Over 25 different courses offered each year to support the professional development of frontline and leadership staff.

Customized Trainings



Personalized trainings available to organizations across the country to support their professional development.

Workforce Professionals Credential



An 11-month learning cohort for frontline workforce professionals to learn new skills and advance their career.

Frontline Focus Mission

- Develop and enhance the skills, key competences, and knowledge of workforce professionals in order to increase job effectiveness
- Decrease burnout and stimulate career growth within the workforce development field
- Create an environment that fosters collaboration and networking among workforce professionals
- Establish the workforce development field as an occupational destination

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