

## Frequently Asked Questions

# Workforce Professionals Credential

### **Does this Workforce Professionals Credential replace FFTI's other trainings?**

Frontline Focus will continue to offer 26 a la carte trainings in FY2020 (starting July 1st) including several new course offerings! These trainings will be open to anyone who would like to register, including the Workforce Professionals Credential members.

### **Who is the ideal candidate for the Workforce Professionals Credential?**

The Workforce Professionals Credential is designed for the frontline workforce professional looking to round out their skill set, add new skills to their toolbox, and advance their career! Even if your specific job title is focused only on job seekers or employers — we believe you need a thorough understanding of both workforce development “clients” to be most effective!

### **Who will be facilitating the trainings?**

FFTI staff, with their 16 years of experience delivering training for frontline workforce professionals, develop and facilitate a majority of the coursework. We also partner with a range of community based agencies and independent consultants on particular content areas.

### **Can more than one staff from my organization apply to participate?**

While more than one individual from an organization is welcome to apply, we will only accept one individual per organization *or* one individual per department if your organization has more than 50 staff (with a max of 2 individuals per organization).

### **Can I still apply if I've already received certification through Frontline Focus?**

While previous certification graduates are welcome to apply to the Workforce Professionals Credential, some content will be repetitive — you can view the list of training topics [here](#). However, the new Workforce Professionals Credential will offer several additional features including: new training content, access to an exclusive small group learning environment, expanded relationships with peers committed to the work, coaching and mentorship from a seasoned workforce leader; and a capstone project to develop solutions for the most pressing workforce challenges.

### **How do I become a Chicago Jobs Council member and receive a discount on the Workforce Professionals Credential?**

Chicago Jobs Council members save about 30% on the cost of the credential but there are other perks as well! You can find out more and apply to become a CJC member at [www.cjc.net/membership](http://www.cjc.net/membership).

### **My organization has a small budget. Do you offer scholarships?**

Yes, we do. While the cost of the Workforce Professionals Credential is already deeply subsidized, we do offer a limited number of scholarships and payment plans on a case by case basis. Requests for support must be emailed to Cheryl Hester at [cheryl@cjc.net](mailto:cheryl@cjc.net).

### **I have even more questions! What should I do?**

Attend one of FFTI's two optional informational sessions:

- A webinar on Wednesday, May 22<sup>nd</sup> from 2:00-2:45pm – [register here to attend](#).
- A happy hour meet and greet with alumni on Thursday, May 30<sup>th</sup>, at Latinicity (108 N State St, 3<sup>rd</sup> Floor) from 4:30-6:30pm – [register here to attend](#).



For more information, contact  
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