

2017-2018 Performance Dashboard

The Frontline Focus Training Institute (FFTI) delivers trainings and resources to help frontline workforce professionals build their capacity to better meet the employment needs of disadvantaged job seekers, low-income workers and employers.

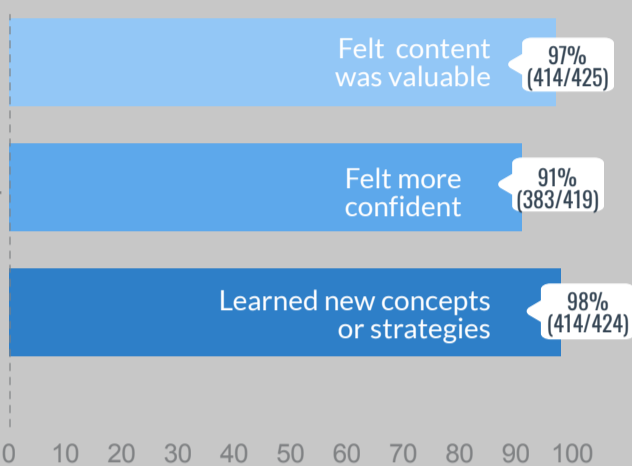
In FY2018, through our public calendar and customized trainings, we served:



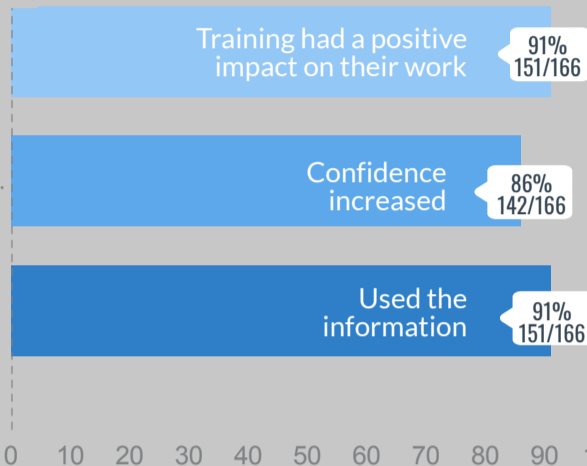
In FY2018, FFTI...

Developed and enhanced the skills, key competencies, and knowledge of workforce professionals in order to increase job effectiveness.

Immediately after training, participants report that they:



Five weeks after training, participants report that:



Decreased burnout and stimulated career growth within the workforce development field.

88%

felt better prepared to handle stress and overcome setbacks

87%

felt renewed or reenergized

76%

felt the training improved their job performance



Created an environment that fosters collaboration and networking among workforce professionals.

87%

made connections with other participants

85%

made professional contacts

93%

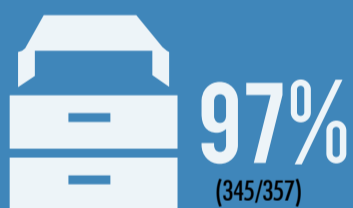
increased their desire to collaborate



Additionally, participants feel FFTI trainings are:



GOOD USE OF TIME



WELL ORGANIZED



GOOD VALUE



WELL FACILITATED

97% would recommend an FFTI training to a colleague

Frontline Workforce Association (FWA)

Through FFTI's free, bi-monthly FWA workshops, attendees have additional opportunities to network, share best practices, and troubleshoot challenges.

182

Unique Professionals Trained

273

Training Seats Filled

56

Repeat Customers

70

Organizations Served

After attending a FWA workshop, participants report that they:

