



2016-2017 Performance Dashboard

The Frontline Focus Training Institute (FFTI) delivers trainings and resources to help frontline workforce professionals build their capacity to better meet the employment needs of disadvantaged job seekers, low-income workers and employers.

FFTI Notable Numbers:



Unique Professionals Trained



Training Seats Filled



Repeat Customers



Organizations Served



Individuals Certified

FFTI training participants:



feel training increased their current job performance

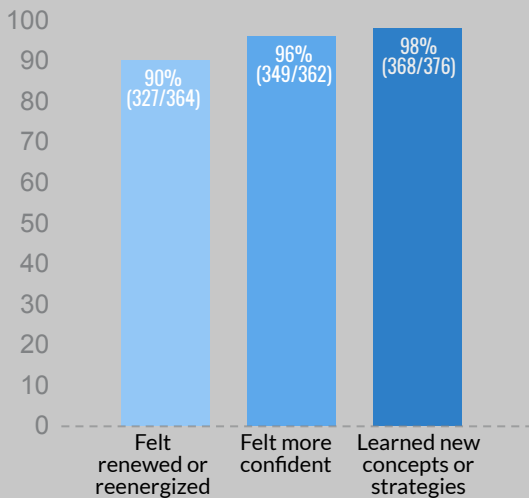


feel training had a positive impact on their clients

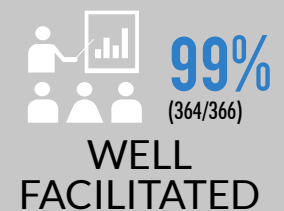
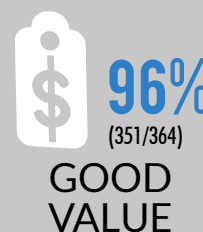
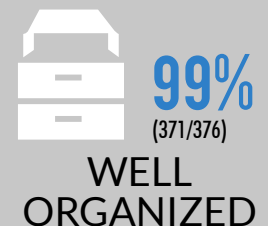
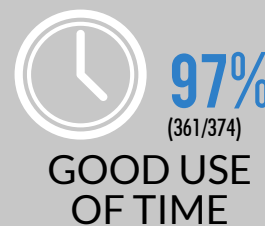


feel training increased their desire and ability to collaborate with others

Immediately after training, participants report that they:



Participants feel FFTI trainings are:



99%

of surveyed participants would recommend FFTI training to a colleague

Frontline Focus Certification

FFTI offers certification in Job Development, Leadership, and Client Services tracks. Through a year-long series of workshops, certification graduates build a set of needed skills, develop a strong professional network, and advance their careers.

100%

of graduates would recommend certification to a colleague

85%

believe certification improved their job performance

75%

believe certification helps advance workforce development as a professional field

Frontline Workforce Association (FWA)

Through FFTI's free, bi-monthly FWA workshops, attendees have additional opportunities to network, share best practices, and troubleshoot challenges.

131

Unique Professionals Trained

192

Training Seats Filled

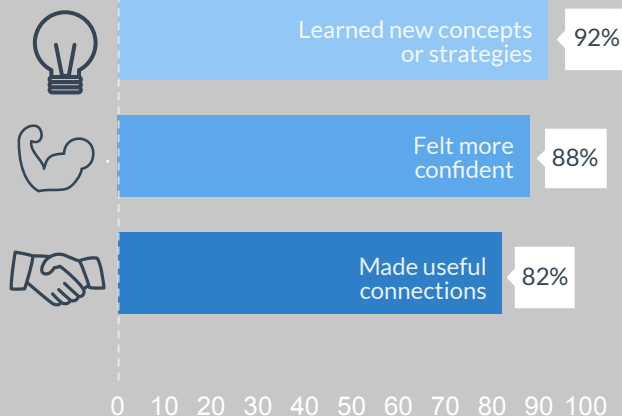
37

Repeat Customers

70

Organizations Served

After attending a FWA workshop, participants report that they:



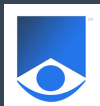
"FFTI trainings are great for industry newcomers and veterans alike!"



"Attending FFTI trainings led to my promotion and more responsibilities!"



"I'm always very impressed with the presenters, materials, resources and food provided at FFTI. Keep up the amazing work!"



Contact us: www.cjc.net/frontline-focus

