

FRONTLINE FOCUS TRAINING CALENDAR

2017-2018

COURSE TRACK

Job Developer Track

30 hours of core curriculum

Leadership Track

35 hours of core curriculum

Client Services Track

25 hours of core curriculum

ELECTIVES

Cultural Competency 101 (2)

Workers' Rights for Your Job Seekers (1)

Group Facilitation: Key Techniques for Effective Practice (1)

Job Readiness Training (JRT) Basics (1)

Career Foundations Teacher Training (3)

From Records to Re-Entry: Working with Clients with Criminal Records (1)

Intro to the Workforce Development System (1 webinar)

WIOA-101 (1)

Supporting Clients who are Beginning or Intermediate Readers (1)

CLASSES

- A. JOB DEVELOPER ORIENTATION (JDO) (2)
- B. BEYOND THE BASICS: JOB DEVELOPMENT IN PRACTICE (2)
- C. BECOMING AN INDUSTRY INSIDER (1)
- D. PITCH CLINIC (1)
- E. REDUCING TURNOVER: BECOMING A RETENTION AGENT (2)

- A. IMPLEMENTING WORKFORCE BEST PRACTICES (1)
- B. ADAPTIVE ADVANTAGE: PRACTICES FOR IMPROVING YOUR ORGANIZATION (1)
- C. LEADING WITH PURPOSE (1)
- D. PERFORMANCE MANAGEMENT (1)
- E. MAKING METRICS MATTER (1)

- A. INTAKE ASSESSMENTS (1)
- B. MOTIVATIONAL INTERVIEWING (1)
- C. ASSET-BASED COACHING (1)
- D. DOCUMENTATION OF CASE NOTES (1)
- E. TRAUMA INFORMED CARE (1)

OTHER FRONTLINE FOCUS AND CIC EVENTS

FWA BI-MONTHLY—DIRECT SERVICE MEETING

Working Group BI-MONTHLY—POLICY MEETING

Ambassador

Success Drivers

Board Meeting

CIC Holiday Office Closed

